

## **Charlene Randolph Biography**

Charlene Randolph is the Director of Criminal Justice Department at Dallas County, Texas. In this role, she oversees a department that effectively manages the county's criminal justice resources by reducing jail population and collaborating with other criminal justice partners and agencies to improve public safety programs and services across Dallas County, as well as leads other initiatives aimed at jail diversion and special need offenders (i.e. pregnant, mental health).

Charlene began her career at Dallas County in 2013 as the Project Manager for the 1115 Waiver- Crisis Services Project (CSP) which works to reduce jail recidivism and need for higher levels of care by ensuring Dallas County jail inmates with a suspected or confirmed mental health diagnosis are identified, assessed, and linked to community-based services when released. Under her leadership, CSP has served over 24,000 unique clients since 2013 and successful outcome achievements for the initiative have resulted in over \$18 million dollars in matched federal funds which have all been committed to improving client outcomes and the behavioral health delivery system in Dallas County.

Before working at Dallas County, Charlene worked for over 10 years at various non-profit organizations in the Dallas/ Ft. Worth area and her work spans the fields of case management, research and program evaluation, arts education, early child development, and juvenile justice. Charlene received a Bachelor of Science in Criminal Justice from the University of North Texas and a Masters of Public Administration from the University of Texas at Arlington. Charlene is also a Dallas County Commissioners Court appointed board member of the North Texas Behavioral Health Authority (NTBHA) and a co-chair of the Dallas County Behavioral Leadership Team (BHLT) Adult Clinical Operations Team.